



Welcome,

Thank you for choosing us to apply our care, skill, and judgment to your child's dental needs. Recognizing that our office represents a new experience for your child and, to have your child feel more comfortable, we offer the following information about our pediatric dental practice.

**DOCTOR AND STAFF-** We are deeply committed to the total health and well-being of your child and to the ideals of preventive dentistry. Working with us is our well-trained staff helping with examinations, preventive education, x-rays, regular cleanings, scheduling and financial counseling. We specialize in pediatric dentistry, making us uniquely able to meet the needs of patients in a fun, safe, encouraging, and family-friendly environment.

**PRIOR TO THE FIRST VISIT-** Please discuss the *positive* aspects of dentistry at home so that your child understands why he or she is going to the dental office. Please do not use fear provoking words such as, "hurt," "drill," "pull," and "needle." Please say the following, "The dentist will count and take pictures of your teeth and then they will show you how to clean your teeth." It is our goal to make dentistry an enjoyable experience.

**APPOINTMENTS-** We respect our patients' time and make every effort to remain on schedule. Because we are considerate of our patients' time, we have found that they are likewise considerate of our time. We appreciate 24 hour notice if an appointment time must be changed. If we do not receive a 24 hour notice, we reserve the right to charge your account a broken appointment fee.

**THE FIRST VISIT-** You will be asked to share information pertinent to his or her medical history and past dental care. *Enclosed*, is a "HEALTH HISTORY FORM" you should complete and bring with you. We will explain each of our procedures to your child in terms he/she can understand before we do it. At this visit, the teeth, occlusion (bite), and oral tissues will be thoroughly examined. We may take x-rays (pictures) in order to determine your child's present dental condition depending on the last radiographs taken. In addition, we will emphasize oral hygiene techniques. Your child's teeth will be cleaned and a fluoride treatment will be applied. It is at this time, we will explain our findings, any treatment, financial arrangements, and answer any parental concerns. When treatment has been completed, your child will be placed on a periodic recall schedule, and you will receive a reminder when the visit is due.

**PHILOSOPHY** – The primary teeth form the foundation for a lifetime of good dental health. We will do everything possible to preserve the integrity of your child's dentition.

**DENTAL HEALTH EDUCATION** – We are pleased to offer this service as a part of our regular office routine. We strive to teach your child correct dental health ideas and techniques that will last a lifetime.

**FINANCIAL COUNSELING** – You will be given an estimate of the cost of services needed. For your convenience we accept Visa, MasterCard, Discover, and American Express. We will file dental insurance claims for you. Therefore, please bring in your insurance card for the first visit. Please be aware that your policy may only partially reimburse services rendered. The remaining portion is paid by the parent at the time the services are rendered.

Your aim, as a parent and ours as a pediatric dentist are the same – to keep your child's teeth and mouth in good health. We sincerely trust that you and your child will find the first and all visits to our office comfortable and rewarding. We warmly welcome you and your family to our practice and look forward to meeting you.

Cordially,

Gary Kramer, D.D.S.

Sara Bunin, D.D.S.

\_\_\_\_\_ has an appointment on \_\_\_\_\_ at \_\_\_\_\_.