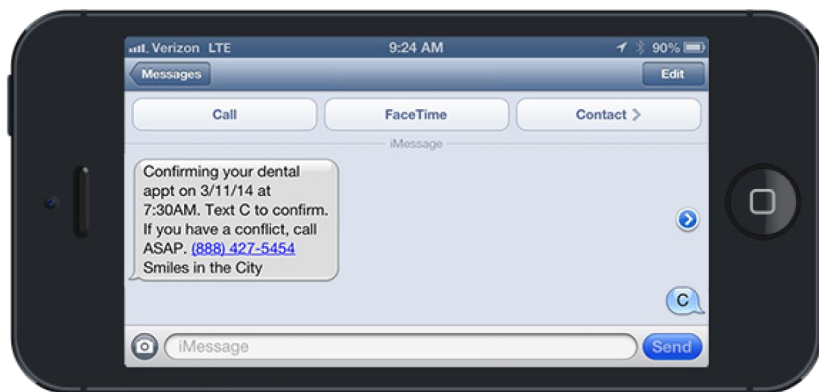



We now communicate YOUR way!

Our office utilizes state-of-the-art technology to help you remember your appointment date and time. Our system is totally automated and even allows you to confirm your appointment electronically. Here are some of the benefits you will notice:

- Appointment Reminders delivered to you the way you want via e-mail, phone call, postcard or text! Be sure to let our office know if there are any of these methods of communication you do NOT want to receive so we can deactivate that feature for your account.
- A courtesy Text Reminder an hour or so before your appointment.
- Only get the messages you want by responding to the 1st e-mail!
- YOU don't have to worry about remembering, WE do that for you!
- ALWAYS click one of the links in the email. DO NOT click your e-mail "Reply" button to respond.
- **Your Role:** We will automatically send you an e-mail after you schedule an appointment. Your response to the 1st e-mail is key and will let us know what other messages you want. If you ignore the e-mail you will get more messages.
- **Please Note:** When you do NOT respond to any e-mail messages, we do not assume you read it, so the next message in the series will be sent. The next message may be another e-mail, postcard, phone call, or text.



Smiles in the City
4955 Alton Tucker Blvd. | Sugar Hill, GA 30518 | 888-427-5454 | LH360.com



A reminder of your appointment with us

Dear John,

We have reserved time for your professional cleaning, examination and oral cancer screening on

Date: Saturday March 1, 2014
Time: 10:30 AM




Please click on a response below so we'll know you received this e-mail, or call our office at 888-427-5454. We look forward to seeing you!

Yes, I'll be there. I don't need another e-mail or phone call.

It's on my calendar, but please remind me again a few days before the appointment.

I have a question or concern about this appointment - please contact me.

Thank you!

 Add this to my Calendar  Directions to the office  Refer a friend

- Our 2-way texting feature now lets you confirm your appointment from your mobile phone. Simply reply with "C" and we will automatically confirm your appointment. If you have a conflict and need to reschedule, please call the office ASAP.

See you then!

Note: Any reply other than "C" will be converted into an email and sent to us.

Cancellations or changes are not accepted through text, you MUST call!